

Important Product Safety Notice

Product Safety Check

Date of issue:
2nd December 2020

Following recent feedback, we are issuing a voluntary safety notice for:

ELC Wooden London Bus

SKU: 540378 Product Code: 148285



We are asking customers to check their products because we have identified a rare number of cases where passenger heads are loose.

What you need to do:

- 1) Check the batch code on the base of the box or the underside of the bus (see details below).
- 2) Batch codes that contain **08-20** as shown below are **not affected** - no further action is required.
- 3) For all other batch codes, please check the head attachment is secure on the passengers.
- 4) If you discover a loose head, please keep it away from your child and contact our customer service team who will organise a replacement part free of charge.

The batch code is located on the base of the box and the underside of the upper deck on the bus:



This product was sold through The Entertainer and Mothercare stores and websites from May 2019. No injuries have been reported relating to the use of this toy.

Customer Services: 0333 320 5100*
<https://www.thetoystore.com/contactus>

Addo Play is committed to product quality and we have taken this precautionary action to ensure the safety and well-being of our customers. We apologise for any inconvenience this may cause.

**standard call charges apply*

No other products are affected by this notice

