

Important Product Safety Notice

Product Safety Recall

Date of issue:
February 2026

HTI GROUP are issuing a recall notice for:



Description

Stretch Slammerz

Stretch Squad assorted

Stretch Squad 4 pack

TE SKU

573721

562227

569739

Product code

1350110.ENT

1376624.ENT

1376629.ENT

Barcode

5050835011042

5050837662419

5050837662914

These products were sold through The Entertainer stores and website **from July 2023**.

What's Happened?

HTI are recalling the above Stretcherz toys following the identification of a potential contaminant in the sand used within a limited number of products. As part of our continuous and rigorous product testing programme, recent results indicated levels that fall below our strict internal standards.

While we have received no reports of harm, we are taking this action out of an abundance of caution and in line with our commitment to the highest standards of safety and quality.

Customers are advised to stop using the affected products immediately and follow the recall guidance available via our customer service channels.

What should you do?

If you have purchased the Stretcherz products listed above (see product name and code), please return the item to the store where it was purchased for a full refund.

Consumers can also: email sand.enquiries@htigroup.com

or visit <https://www.htigroup.co.uk/sandenquiry>

We apologise for any inconvenience this may cause.

No other products are affected by this notice

