

Sender Address:

Postcode:



PACKETPOST RETURNS
CONTRACT No.
519990PR
Postage to be paid at
destination under terms of contract

R2

**The Entertainer
Customer Services
Boughton Business Park
Bell Lane
Amersham
Bucks HP6 6GL**

How to Return Goods

1. Cut off the prepaid postage label above and fix to the outside of your parcel.
2. Complete the form below and include inside the parcel.
3. Please pack goods carefully so that they will not be damaged in transit.
4. We advise you **obtain a free proof of postage receipt** from the post office, and keep this for your records, in case your parcel gets lost on its way back to us.

Name:

Postcode:

Order number:

Tel:

Products being returned:

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Reason for the return:

- Unwanted / Duplicate Gift**
- Faulty** (please give details of fault)
- Damaged** (please give details of damage)
- Incorrect Product**

Please provide:

- Replacement** (if a replacement is not available a refund will be processed automatically)
- Refund**

Unfortunately we are unable to offer exchanges